

## Profile

Senior Graphic Designer with 7 years' experience working in-house within marketing, digital and design teams for a national brand. Specialist in high-volume digital and print design, campaign delivery and brand consistency, with strong commercial awareness and a track record of award-winning work. Known for fast turnaround, calm delivery under pressure and a deep understanding of how design supports sales, operations and internal teams.

#### Key achievements

- · Delivered national and seasonal campaigns across digital, print and in-branch channels for a national brand.
- · Contributed to award-winning Hire Guide production three years running.
- · Stepped in to manage marketing delivery during maternity cover, maintaining campaign continuity.

### Core skills

- · Graphic design
- Campaign creative
- Brand guardianship
- Large-format & print
- Digital & social assets
- UI & web design
- Motion & video
- Presentation design
- · Supplier & print management
- Stakeholder collaboration

#### Education

### **UX** Design Institute

2024

Professional Certificate in UI Design

### Barrow Hall College

2005 - 2007 Art & Media Studies 2 A-Levels grade C or above

## Staffordshire University

BSc Film Production Technology with modules in design and business

#### Software

- InDesign
- Illustrator
- Photoshop
- After Effects
- Premiere Pro
- Figma
- Adobe XD
- Microsoft Office
- Google Workspace
- Adobe Acrobat

(PDF editing & pre-press fixes)

## Additional skills

- · Experienced working closely with marketers, developers and operational teams. Comfortable owning projects end-to-end and adapting quickly in fast-moving environments.
- · Al-assisted ideation, content drafting and workflow optimisation.

# Experience





## **HSS The Hire Service Company**

Formerly HSS Tool Hire

2018 - 2025 Senior Graphic Designer - remote

- Sole in-house designer supporting marketing. e-commerce and the wider business across digital and print.
- Led design and production of the HSS Hire Guide, winning industry awards three years in a row.
- Delivered key seasonal and national campaigns across web, social, email, large-format and in-branch materials.
- Designed homepage banners, landing assets and campaign creative supporting e-commerce growth, including contribution to HSS's first £100k revenue day.
- Produced POS packs, catalogues, internal documents, presentations, stationery and branded merchandise.
- · Created motion graphics, short videos and animations for digital and internal use.
- Acted as day-to-day brand guardian, ensuring consistency across all customer and internal touchpoints.
- · Worked directly with print, signage and merchandise suppliers to manage quality, timelines and costs.

#### Marketing cover & leadership responsibilities

- · Stepped in to manage the marketing department during maternity leave.
- · Planned and delivered seasonal campaigns, coordinating stakeholders and deadlines.
- · Balanced creative delivery with operational priorities and commercial targets.

#### Previous roles at HSS

- Artworker
- · Content Executive
- · Online Helpdesk & Live Chat Senior Advisor
- · Customer experience agent

# Office Insight

Marketing Executive / Graphic Designer

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2013 - 2017 Online Helpdesk/Live Chat Senior **Advisor Content Executive** Artworker / Content Executive





Webhelp TSC

2011 - 2013 Customer Experience Advisor